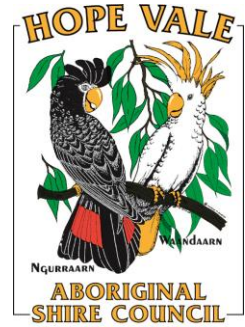


Director Social Services

Confidential COUNCIL REPORT

Meeting: 16th March 2022



Aged Care Hostel – CONFIDENTIAL REPORT

Incidents/Accidents National Quality Programme Indicators (NQIP)- *the National Aged Care Mandatory Quality Indicator Program requires Commonwealth-subsidised residential aged care services to collect data and report on: 1. pressure injuries 2. physical restraint 3. unplanned weight loss 4. falls and major injury 5. medication management including polypharmacy and anti-psychotics every 3 months*

National Quality Programme Indicators (NQIP)

- Medication management = 0
- Pressure Injuries = 0
- Fall's & major injury = 0
- Physical restraint = 1
- Unplanned weight loss = 0

Serious Incidents Response Scheme (SIRS) - *is an initiative to help prevent and reduce incidents of abuse and neglect in residential aged care services. Under the SIRS, there are 8 types of reportable incidents: Unreasonable use of force, unlawful sexual contact, neglect, psychological or emotional abuse, unexpected death, stealing or financial coercion, inappropriate use of restrictive practices, unexplained absence from service*

Other serious injury to residents such as a fracture following a fall or a serious burn from a hot beverage or fire pit

- Reported =0
- Considered and not reported = 0

High impact / High Prevalence risk and associated incidents (other than those reported under NQIP)

there are 8 identified high prevalence/ high impact risks related to residents living in aged care facilities which are: managing hydration and nutrition, managing risks of choking, managing medications safely, managing pain, preventing and managing pressure injuries, minimising restrictive practices, managing delirium, managing hearing loss

Wounds – Total = 0

- Chronic = 0
- Infected = 0
- Complex = 0

Restrictive Practice

- Chemical (Psychotropic drug use) = 1
- Reduction in use = Yes No
- *Details reviewed this month for efficacy, is working well.*

Other

- Nil

Antimicrobial Stewardship and antibiotic use *monitoring and managing antibiotic and other antimicrobial prescribing*

- Total number of antibiotics prescribed in previous month = 1 chest infection
- Antibiotic prescription supported by pathology = 1 as per above
- Antibiotic prescription NOT supported by pathology = 0

Regulatory Updates *monitoring changes in laws and regulations and taking steps to implement changes*

1. Changes in legislation

- a. Nil

2. Policy and Procedure updated to reflect changes

- a. New policies have been received and are being reviewed to tailor them to the HopeVale Aged Care Hostel –

3. **Other action taken** (or pending) to support implementation of change. eg training of staff, development of guidelines
 - a. No action required

Compliments/Complaints/Suggestions *monitoring the types of feedback being received at the home and taking action to make improvements as able because of the feedback*

1. Compliments = 0
2. Compliments = 0
3. Suggestions = 0

Staff Training/HR Issues - *Include internal and external training, staffing levels and recruitment*

1. One Carer has conducted her studies in Enrolled Endorsed Nurse Course – correct title “Diploma of Nursing”
2. Two staff have enrolled in Certificate III in Individual Support (Ageing)

Continuous Improvements - *Aged Care providers must have a written plan for continuous improvement that explains how the provider will meet its obligations in relation to the service and the standards. The plan is a work in progress and determines what ‘mini’ projects and improvements the home is working on at any point in time.*

1. Current number of OPEN improvement items logged on Plan for Continuous Improvement (PCI)
 - Multiple – majority related to the current non compliance to the Aged Care Quality Standards
2. Total number closed out in the previous month
3. Items requiring consideration/action by Council
 - Clinical support to be considered- extra RN or EN
 - Intercom system to be purchased to reduce the risk of people entering the service unmanned without supervision
4. Improvements as an outcome of incident analysis and trending
 - Intercom system to be purchased to reduce the risk of people entering the service unmanned without supervision wrong place. Suggest above

Miscellaneous/Other

1. Compliance update:

- 7 legislated requirements not met being worked through at present.
- Standard 2 improvements are closed out. Standard 3, Standard 7 and Standard 8 still not met.
- Next visit from the Aged Care Quality and Safety Commission before end June, 2022

Deborah Burke

Director of Social Services

15th March 2022