



HOPE VALE ABORIGINAL SHIRE COUNCIL

SOCIAL SERVICES
OCTOBER 2024 REPORT TO COUNCIL
20 NOVEMBER 2024
PREPARED BY
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Director Social Services



About

OCTOBER 2024 REPORTING PERIOD



SOCIAL SERVICES

AGED CARE HOSTEL
NDIS - COMMUNITY CONNECTOR
COMMONWEALTH HOME SUPPORT PROGRAMME
INDIGENOUS KNOWLEDGE CENTRE
KINDERGARTEN
SPORTS AND RECREATION
CHILD CARE CENTRE
RADIO STATION
YOUTH ENGAGEMENT





38

**JOBS FOR
LOCALS**



127

**CLIENTS RECEIVING
DAILY SUPPORT**

AGED CARE HOSTEL



- Hope Vale Aged Care Hostel has been accredited by the Aged Care Quality and Safety Commission to the 10 November 2026
- 24 Hours of Care Service
- 20 Approved Beds
- 9 Staffed Beds
- 15 extraordinary, dedicated staff
- intense focus on continuous improvement

COMMONWEALTH HOME AND SUPPORT PROGRAM



- 46 clients supported
- 128 hours of support available

Services provided:

- domestic assistance
- transport
- meals
- personal care
- yard maintenance
- social support - individual
- social support - group
- flexible respite

New Suppliers:

- FNQ Mowing and Garden Services
- Poy Pensio engaged to provide two group activities per month for our clients

Continuous Plan progressing towards meeting items

QUEENSLAND COMMUNITY CARE SERVICES



- 1 QCSS clients supported

Services provided:

- Direct Care and Supports
- Community Connection Supports

Status: CHSP Manager is currently accessing new client intake to commence in 2025



NOLA'S PLACE - CHILD CARE CENTRE

- 50 weeks service available
- 29 children enrolled
- Over 150 hours care and learnings provided
- Fully staffed by local indigenous educators
- 3 Staff members completing their Certificate III
- 3 Staff members enrolled to commence their Diploma in 2025
- Graduation Ceremony scheduled for the 27 November 2024

Notice: Early Childhood Regulatory Authority Department of Education conducted a monitoring and compliance visit to Nola's Place on Tuesday 3rd September.

Outcome: Non-compliance Issues identified and is being addressed. Major issues are pot holes to be filled, down pipes to be replaced and new paddings to be purchased.

Staff Coverage: Director of Nola's Place required to take emergency leave. Wynonna Dotoi who holds a Diploma in Early Childhood and is currently studying for her Bachelor is Acting Assistant Director at Nola's Place up until further notice.

Casual Recruitment: Casual Recruitment drive to commence



GEORGE BOWEN MEMORIAL KINDERGARTEN

- 21 enrolments
- 60 hours of quality learning provided
- Fully staffed by local indigenous qualified educators
- 1 Staff member is currently studying her Bachelor degree
- Monitoring of non-compliance continuing on a regular bases
- Transition to school has commenced
- New building established on Kindergarten precinct to be reviewed with a new plan and costings associated for compliance to be met
- Kindergarten Graduation is being held on the 4th December

Notice Early Childhood Regulatory Authority_Department of Education conducted a monitoring and compliance visit to George Bowen Memorial Kindergarten on Tuesday 3rd September

Outcome: Non-compliance Issues identified and actioned accordingly. Compliance met

Notice: Investigation into child missing from the Centre is to commence on the week of the 9th December

Staff Coverage: Director of Nola's Place required to take emergency leave. Wynonna Dotoi who holds a Diploma in Early Childhood and is currently studying for her Bachelor is Acting Assistant Director at Nola's Place up until further notice

Casual Recruitment: Casual Recruitment drive to commence



- Hope Vale Radio Station Strategic Plan is currently being developed
- New equipments are being sourced to provide much needed upgrade to our Radio Station
- Approved grant submission submitted for radio station vehicle for mobile live broadcasting. Vehicle will be purchased to provide much needed service out of the Radio Station



NDIS COMMUNITY CONNECTOR PROGRAM

- 26 active participants
- 145 hours of support provided
- Currently providing support to a community member to access NDIS
- 1 client is currently residing at the Aged Care facility until a suitable accommodation can be sourced by appropriate NDIS provider. Currently accessing accommodation for client



INDIGENOUS KNOWLEDGE CENTRE

- First Five Forever Service Level Agreement executed. Terms of Agreement effective from 01 July 2024 up until 30 June 2026.
- Support the delivery of Playgroup program scheduled to be delivered every Wednesday's
- Currently reviewing the introduction of our Language Program
- Digital Inclusion Program is in it's draft stage and will require endorsement by Council



YOUTH ENGAGEMENT PROGRAM

Youth engagement is currently supporting programs to be delivered.

Services are:

- Career Expo
- Hope Vale Grade 12 Graduation Ceremony
- Christmas School Holiday Program



SPORTS AND RECREATION

- 28 hours gym access to local community members
- 16 hours circuit sessions
- 24/7 Gym access is due to be completed by the end of November. This service will enable participants





HOPEVALE MARKETS

- Hope Vale Community Market Event was cancelled due to stall holders having other commitments
- The next Community Market is scheduled for the 23 November 2024 and the 7 December 2024

CAREER EXPO

Hope Vale Career Expo is scheduled for Tuesday 26th November 2024. The event will be held at the Pioneer Hall from 10:00am - 1:00pm. The purpose of the Career Expo is to bring a high volume of exhibitors to display and promote their business and more importantly to engage a career opportunity for the Youth of Hope Vale.

Recommendation

That Council

- receive, note and endorse the 2024 Career Expo Budget as shown on **Attachment A**
- Council endorse the Career Expo's costings

CHRISTMAS PROGRAM

The Christmas program will consist of a week of events occurring from the period 9 December through to the 13 December 2024. The budget is attached for Council's endorsement (**Attachment B**)

Recommendation:

That Council

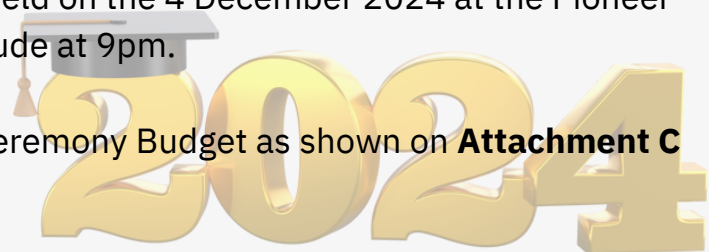
- receive, note, and endorse the 2024 Christmas Budget as shown on **Attachment B**
- is satisfied that the services provided by Barrier Reef Jumping Castles for Youth Activities / school holiday program are of such a specialised nature that it would be impractical or disadvantageous to the Council to invite tenders or quotations,
- is satisfied that the service provided by Xplosive Art for community entertainment are of such a specialised nature that it would be impractical or disadvantageous to the Council to invite tenders or quotations.

Hope Vale Year 12 Graduation Ceremony

The Hope Vale Year 12 Graduation is scheduled to be held on the 4 December 2024 at the Pioneer Hall. The event will commence at 5pm and will conclude at 9pm.

Recommendation

- receive, note and endorse the 2024 Graduation Ceremony Budget as shown on **Attachment C**



Touch Carnival

The Touch carnival will consist of a day event scheduled for 12 April 2025

Recommendation:

That Council

- receive, note, and endorse the event
- is satisfied that the services provided by Arthur Beetson Foundation are of such a specialised nature that it would be impractical or disadvantageous to the Council to invite tenders or quotations,
- is satisfied with an agreement to be executed as per shown on **Attachment D**