



About

NOVEMBER 2024 REPORTING PERIOD











AGED CARE HOSTEL

- Hope Vale Aged Care Hostel has been accredited by the Aged Care Quality and Safety Commission to the 10 November 2026
- 24 Hours of Care Service
- 20 Approved Beds
- 7 Staffed Beds
- 15 extraordinary, dedicated staff
- intense focus on continuous improvement



COMMONWEALTH HOME AND SUPPORT PROGRAM

- 46 clients supported
- 128 hours of support available
- intense focus on continuous improvement

Services provided:

- domestic assistance
- transport
- meals
- personal care
- yard maintenance
- social support individual
- social support group
- flexible respite

Christmas Hamper

• During the Council Christmas Period Closure CHSP clients will not be receiving their regular services. A Christmas Hamper for our clients has been organised and will be provided to CHSP clients on the 18th December during morning tea - christmas gathering.



QUEENSLAND COMMUNITY CARE SERVICES

1 QCSS clients supported

Services provided:

- Direct Care and Supports
- Community Connection Supports

Status: CHSP Manager is currently accessing new client intake to commence in 2025



SPORTS AND RECREATION

- 28 hours gym access to local community members
- 16 hours circuit sessions
- On-going Pool and Splash Park provided



YOUTH ENGAGEMENT PROGRAM

- School Holiday Program developed and advertised
- Youth Engagement is provided support with the following events:
- 1. Career Expo
- 2. Seniors achievement award evening



INIDGENOUS KNOWLEDGE CENTRE

- First Five Forever Service Level Agreement executed. Terms of Agreement effective from 01 July 2024 up until 30 June 2026.
- Support the delivery of Playgroup program scheduled to be delivered every Wednesday's
- Currently reviewing the introduction of our Language Program
- Growing IKCS CEO and Director of Social Services is currently in discussion with State Library regarding the Digital Inclusion Program



Next Community Market is scheduled for the 14th December 2024

Deborah Burke
Director of Social Services
16th December 2024