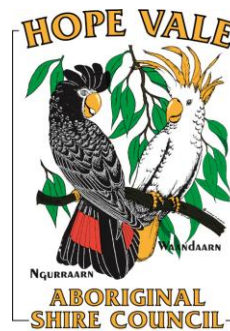


## COUNCIL REPORT

Meeting: 21st April 2021



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### Summary of Meetings/Events Attended by Social Services Team to March 31<sup>st</sup>, 2021

- Nola's Place & George Bowen Kindergarten monitoring visit – Department of Education
- IKC Coordinators & Supervisors workshop – State Libraries Queensland
- Periodic performance report Review – Queensland Education
- Community Visit – State Libraries of Queensland
- Meet & Greet Hopevale Project Manager – NIAA
- Operational Risk management committee – Savage Consultancy
- Interagency Meeting - DATSIP

### Summary of Current Activities.

- QIP – Nola's Place Childcare Centre
- Review of Continuous Improvement Plan and QIP for George Bowen Memorial Kindergarten
- Development of Policy and Process for Transportation of children at Kindergarten and Childcare including: QLD transport, Licensing & Vehicle requirements – Vehicle has been modified to meet compliance needs and appropriate child restraints acquired. Policy Develop Draft completed review required – ongoing
- Recruitment for the following positions is underway
  - 1 x Youth Support Officer (Youth Engagement Program)
  - 1 x Education Support Officer (Youth Engagement Program)
- Fire safety update for all Social Services Facilities

### Other Actions in Progress

- QIP & Compliance Notice for Nola's Place & George Bowen Kindergarten monitoring visit
- Facilities Maintenance – Works orders and register are updated fortnightly to ensure the continuity of all services
- CHSP policies being customised to our service
- Aged Care & Policies are in review and being customised to our service
- Review of Quality Improvement Plan for Aged Care
- Information Systems update throughout Social Service Department



### Nola' Place Child Care Centre

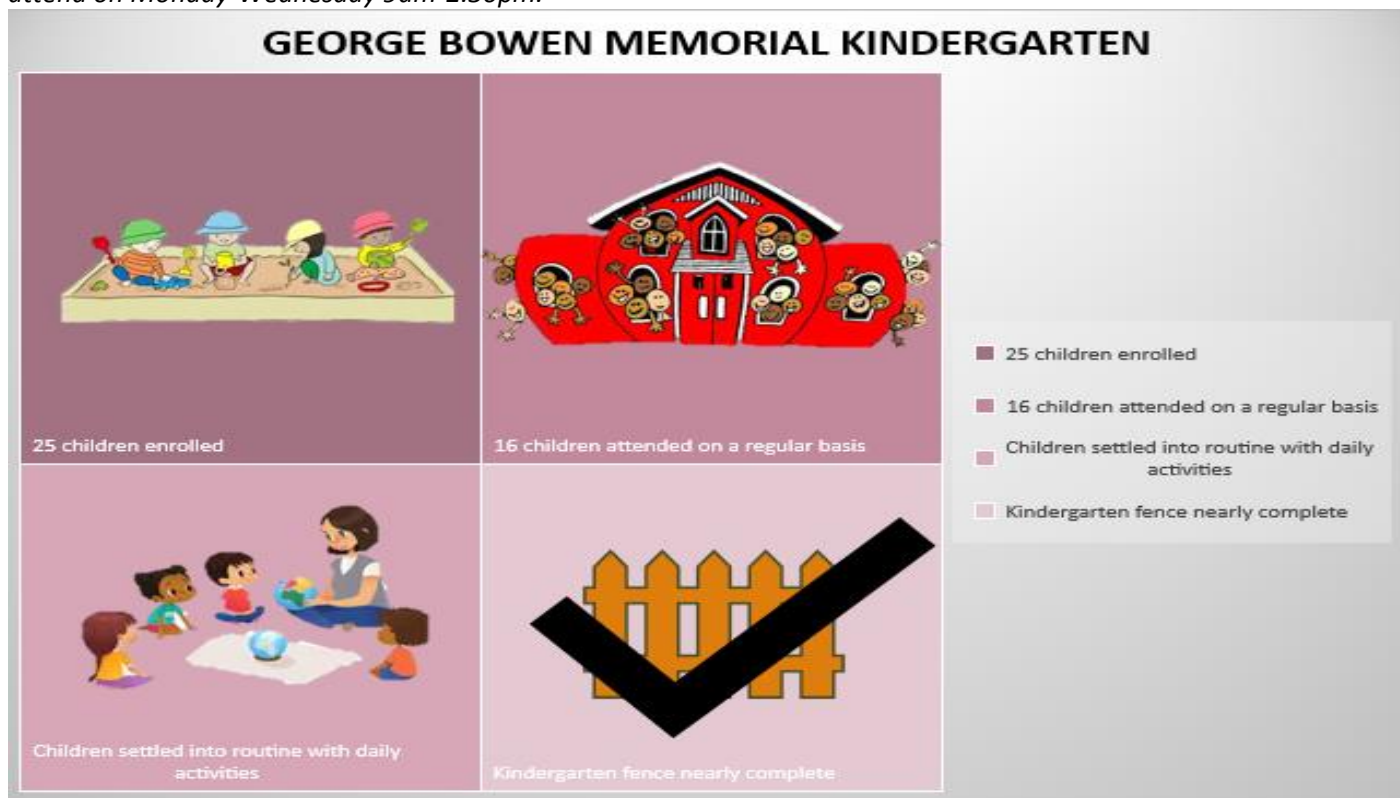
*Nola's Place Child Care Centre is licensed for twenty – nine (29) children fulltime.*



25 children participate on a regular basis, with 35 children enrolled on a staggered attendance base

## George Bowen Memorial Kindergarten

George Bowen Memorial Kindergarten is licensed for twenty – five (25) children of Kindergarten age. The centre is currently regulated by the Education and Care Services National Law and the Education and Care Services National Regulations (National Regulations). The service receives Federal and State Government Funding. The children attend on Monday-Wednesday 9am-2.30pm.



## Commonwealth Home Support Program (CHSP)

The Commonwealth Home Support Program helps the frail, older people living in Hope Vale to maximise their independence whilst still being able to live in their homes. This program is funded by the Federal Government and works closely with the State Government Department of Health.



CHSP Staff deliver services to over 45 CHSP Clients, 4 NDIS Clients and 3 Queensland Community Care Clients.  
1 x Administration position has been filled.



## Hope Vale Aged Care Hostel

The Aged Care Facility is regulated under the Aged Care Act 1997 and is federally funded. The Hostel is a 20-bed facility with occupancy levels fluctuating over the last 12 months between 5-14 residents. Our level of care has increased substantially, to include a higher level of care which support community members to age on country. The service boasts a fantastic and dedicated team of local staff providing culturally appropriate care to residents in their own community.

### AGED CARE

1 compliment from DON at Hopevale PHCC

4 incidents recorded and resolved

4 visitors to the facility due to the enforced health directives of all Aged Care Facilities lockdown

6 Residents

Bingo night to fundraise towards the facilities Therapy Room

## WHO CAN ENTER A RESTRICTED RESIDENTIAL AGED CARE FACILITY

Health workers

A visitor who is providing end-of-life support

1.5m social distancing

Aged care staff

Everyone must wear a surgical face mask

Emergency workers and police

# ⚠ NO PERSONAL VISITORS

## NDIS Connector

The Remote Community Connector Program aims to “**engage, inform and assist**” people living in Aboriginal and Torres Strait Islander remote communities through the NDIS pathway process.



## Indigenous Knowledge Centre (IKC)

IKC Position description has been updated to include increased hours to 30 hours per week plus Information and Technology Study opportunities that will support the community in accessing services reliant on Digital Technologies.



## Hope Vale Communications and Media Centre

The Communications and Media Centre is funded by the Federal Government. Currently we have two (2) community people employed at the Radio Station – a senior broadcaster and a junior broadcaster.

### RADIO BROADCASTING



Important notices and messages delivered Australia wide including health alerts/updates, news & regular weekly shows



Continuous broadcasting about community events and notices

Important notices and messages delivered Australia wide including health alerts/updates, news & regular weekly shows

Continuous broadcasting about community events and notices

## Youth Engagement Program

The Hope Vale Youth and Social Support Project is funded by the Federal Government to “Engage, Refer and Assist” Youth in our community. The team aims to:

- Get children into school
- Improve educational outcomes including Year 12 attainment
- Improve youth transition to vocational and higher education and work

### Youth Engagement Program



Youth Support Officer resigned



Position advertised for Youth Engagement Program

Youth Support Officer resigned

Position advertised for Youth Engagement Program

Both Youth Engagement roles are in the interviewing stage to be filled.

***Recommendation: That Council notes the content of this report.***

Sandi Churchill  
Acting Director of Social Services