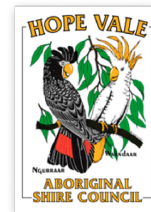


Agenda Item Submission



Submission

Council / Committee Name *

Ordinary Meeting

Agenda Section *

Director Operations Report

Requested Meeting Session *

Wednesday 19th August 2026

Date Requested *

13-Aug-26

Date item was requested

Agenda Item Subject *

Hope Vale July 2026 Veterinary Visit Report

Item Reference Number

OM2026/08-018

Classification *

Information



Action



Note



Confidential

Details

Recommendation *

That council receive and note the report

Background/Summary**Overview**

The three-day veterinary visit to Hope Vale in July was successfully delivered, with strong coordination, community engagement and a high level of animal health service delivery. The use of advance registration was particularly effective. Community members were able to register their animals and identify the services required before the veterinary team commenced work. This provided a clear understanding of the anticipated workload, supported a structured daily workflow and reduced uncertainty for community members. Importantly, capacity was retained for walk-in animals, ensuring the service remained accessible and responsive to community needs.

Key Outcomes

311 animals received animal health attention during the three-day service period including animals treated on the street.

24 animals were surgically desexed – 23 dogs and 1 cat.

423 worming and other treatments were delivered.

2 euthanasia treatments were undertaken.

Services were provided to both pre-registered animals and walk-ins.

146 additional animals received worm, tick/flea and other street treatments.

The number of individual services exceeds the number of animals seen because some animals may have received multiple treatments or services.

Service

Delivery & Community Engagement

The combination of pre-registration, scheduled services and walk-in capacity proved to be an effective model. It enabled the veterinary team and support staff to work through cases methodically while maintaining flexibility to respond to additional community demand. The approach also improved communication, workload management, identification of animals requiring specific procedures and consistent recording of services.

Data & Reporting

Service information was recorded in a format aligned with Queensland Health annual Performance Reporting requirements. Consistent data collection provides Council with an evidence base to monitor service demand, treatment requirements, desexing activity and future animal management needs. Over time, comparable data from successive visits can support planning, funding discussions and assessment of animal population management outcomes.

Lessons Learnt

1.
Continue advance registration to support planning and identify required services.
2.
Maintain walk-in capacity wherever operationally possible.
3.
Continue consistent data collection across all veterinary visits.
4.
Maintain Queensland Health-aligned reporting to support accurate annual reporting.
5.
Develop cumulative animal health data to identify trends and changing community needs.
6.
Maintain privacy controls when sharing animal and owner information.
7.
Use visit outcomes to inform future veterinary services, education and population management programs.

Overall Assessment

Successful – strong service delivery, effective coordination and valuable community animal health outcomes.

The visit demonstrated that combining structured planning with flexible, community-focused service delivery can achieve significant animal health outcomes within a short service period. The processes and data established during this visit provide a strong foundation for continuing and strengthening coordinated animal health services in Hope Vale.

Budget and Resource Considerations

Nil

Action Options

Information report

Appointments and Meetings

Date	Description

Link to Operational Plan

We serve our community

Consultation

Nil

Risk Assessment

☒ Low ☐ Medium ☐ High

Attach Supporting Agenda Materials

Reference Document

☐ Yes ☐ Not Applicable

Report Prepared by *

Onisimo Mukodi

Submitter Email *

onisimo.mukodi@hopevale.qld.gov.au

Hope Vale Aboriginal Shire Council 3 Muni Street Hope Vale Business Precinct QLD 4895 (07) 4083 8000
info@hopevale.qld.gov.au 46 4855 820 13 www.hopevale.qld.gov.au

Office Use Only

Report Authorised by

Decision

☒ Approve

☐ Reject

Signature



Full Name

Lew Rojahn

Date

13-Aug-26

Comments, Questions and Rejections Notes

A full history of this Submissions journey can be found in the Action History Tab contained in the pane on the right

Commentors Name*	Choose Type of Comment*	Enter your Comment, Question or Reason For Rejection Note here*
------------------	-------------------------	---

**The Last Rejection comments will be shared with the original applicant when Rejection notifications are enabled

Add Comment