

## FEBRUARY 2024 MONTHLY SOCIAL SERVICES REPORT



19<sup>th</sup> February 2024  
PREPARED BY  
Deborah Burke  
Director of Social Services

## Summary of Current Activities

- Continuous Review of Quality Improvement Plan for Aged Care Hostel – *Ongoing*
- Review of Continuous Improvement Plan for George Bowen Memorial Kindergarten - *Ongoing*
- Review of Quality Improvement Plan for Nola's Place – *Ongoing*
- Review of Quality Improvement Plan for Commonwealth Home Support Program – *Ongoing*
- Review of Policy and Procedures for Aged Care Hostel and Commonwealth Home Support Programme - *Ongoing*
- Review Policy and Procedures for George Bowen Memorial Kindergarten - *Ongoing*
- Review Policy and Procedures for Nola's Place - *Ongoing*
- On-going Monitoring Outbreak Management Plan for Aged Care
- Facilities Maintenance – Works orders and register are continuously updated to ensure the continuity of all services

## PROJECTS IN PROGRESS

### AGED CARE - Facility Manager/Registered Nurse

Aged Care Hostel's FM/RN Contract expired on the 16<sup>th</sup> January 2024.

Your Nursing Agency (YNA) is engaged to provide coverage for a period of three months or until the position is advertised and a successful candidate appointed. Peak Services was engaged to help council find talented professionals, one candidate was shortlisted and an interview was held on the 15<sup>th</sup> February 2024.

#### [Status](#)

Negotiations are in progress with a potential candidate

### Hope Vale Community Market

The Hope Vale Community Market is scheduled for its first opening on the Saturday 24<sup>th</sup> February 2024, 8am-12pm at the Cultural Park. Hope Vale Community Markets will continue every last Saturday of the calendar month.

### EASTER Program

A range of activities include arts and crafts, basketball, futsal, swimming carnival, laser tag, edor, cooking activities and touch football will be delivered during the easter school holiday period. Activities will be combined with our community breakfast and easter egg hunt.

#### [Status](#)

Program to be finalised and posted onto Council's facebook page. Equipments to support an effective program are being sourced.

### Central Rodeo Association

As reported in the November 2023 Social Services Report, the Director of Social Services has now obtained a quote to hold a function in March 2024. Following direction from Council meeting held in January 2024 potential dates between the month of July – September are being sourced.

A risk assessment is currently being undertaken and will be finalised and reported in the next Council meeting.

### **Hope Vale Music and Cultural Festival 2023**

Meeting held with Queensland Music Festival to source a potential celebration to be hosted in Hope Vale.

#### [Status](#)

A project plan to be developed in scope of an event to source funding to support with an event.

### **Remote and Aboriginal and Torres Strait Islander Aged Care Service Development Assistance Panel (SDAP)**

An application was submitted to the organisation on the 6th November 2023 to seek assistance and support from consultants through the Service Development assistance panel to review the management and governance of the aged care services with the view to developing an integrated model of aged care that will be financially viable in the new aged care regulatory framework. The Director of Social Services has been notified that due to competing priorities late last year the department was unable to progress the SDAP application. A request to schedule a meeting was held on the 18th January to discuss the application further.

#### [Status](#)

Awaiting on decision from the Department

### **Food License**

Currently have four businesses that are complaint with their food business.

#### [Status](#)

One new business premises was inspected on the 9<sup>th</sup> February 2024. Currently awaiting a response from the environmental officer

Awaiting on two potential businesses to complete their business application

## **GRANT FUNDING APPLICATIONS**

### **MINOR INFRASTRUCTURE INCLUSIVE FACILITIES FUND (MIIFF)**

#### **Scope of works**

Multi Purpose Centre and Carpark Safety Project Upgrade for Infrastructure works including:

Shade sails and softfall

24/7 gym access

CCTV security

#### [Status](#)

Application Submitted: 16<sup>th</sup> November 2024s

Grant Funding Sought: \$133,183

## **GRANTS AGREEMENT/S**





### **National Disability Insurance Agency**

National Disability Insurance Agency agreement for a Remote Community Connector has been extended to 30 September 2025.





#### [Status](#)

Agreement executed

*Nola's Place Child Care Centre is licensed for twenty – nine (29) children fulltime. (0 to 2 years – 8 and 2 to 5 years – 21).*

 <p>10 Children graduated in the Caterpillar Room</p>	<p>7 Kindergarten aged children enrolled at day care who attends Kindergarten from 09:00-2:30pm Mon-Wed</p> 
 <p>25 Children attend regularly</p>	<p>27 Enrolled Children</p> 
<p><b>Good News</b></p> <p>On Friday 9<sup>th</sup> February 2024, Nola's Place celebrated the graduation of three students who completed their Certificate III in Children's Services.</p>	

**George Bowen Memorial Kindergarten** is licensed for twenty – five (25) children of kindergarten age. The children attend on Monday-Wednesday 9:00am-2:30pm.

 <p>10 Children graduated in 2023</p>	<p>7 Kindergarten aged children enrolled at day care who attends Kindergarten from 09:00-2:30pm Mon-Wed</p> 
 <p>21 Children attend regularly</p>	<p>21 Enrolled Children</p> 
<p>Warm welcoming to parents and guardians to support their children go through this new chapter of their lives.</p>	

## Youth Engagement Program

*The Hope Vale Youth and Social Support Project is funded by the Federal Government to “Engage, Refer and Assist” Youth in our community.*

*Programme/Activities for after school has commenced for children returning back to school. Multi activities suitable to the needs of children are being delivered. However due to weather and heat wave experienced the swimming pool has had a high turnover of children participating.*

## Engagement

Currently working closely with FRC to provide support with an identified child who needs to return to an educational institute. Option are being discussed and care plan is being formalised.

Recruitment of Youth Engagement Officer is scheduled for the 20<sup>th</sup> February 2024.

## Maintenance

Multipurpose Centre is awaiting of star link to arrive and installed at the facility. This service will give the staff members access to the system.

## Swimming Pool & Splash Park



**Maintenance** – Installation of new ladder in the pool has been installed however the ladder is not firm and requires to be fixed to ensure safety is upheld at the pool. The Splash park pump was fixed however this has been reported to have crashed again.

## Mum's and Bubs Classes

Tailored to support mum's and bubs swimming classes with our qualified instructor

Class Times:

Wednesday 2:30pm – 3:00pm

## Dry Land Swimming Program

Dry Land Swimming program involves activities, scenarios and games that incorporate all aspects of swimming and water safety.

Program will commence in April 2024 with children/educators at the Kindergarten and Daycare.

## Gym&Fitness

Gym & Fitness Centre's membership for the month

- 51 Members
- 1 Under 18

The gym & fitness centre has seen a volume of increased participation at the facility. Members have also engaged in group fitness classes conducted by our qualified trainer.

## National Disability Insurance Scheme (NDIS) Community Connector



*The Remote Community Connector Program aims to “**engage, inform and assist**” people living in Aboriginal and Torres Strait Islander remote communities through the National Disability Insurance Scheme (NDIS) Connector*

The NDIS Community Connector’s Office is based in the Radio Station building. Engagement has occurred with before and after cyclone Jasper event in the 2023. This was to ensure that clients are safe and prepared for the event. Community Connector has engaged with appropriate service providers to ensure continuity of care for participants.

- 28 Active Participants
- 6 Centacare participants
- 22 ITEC participants

### **Indigenous Radio Station**

*The Communications and Media Centre is funded by the Federal Government. Currently we have two (2) community people employed at the Radio Station – a senior broadcaster and a junior broadcaster.*

As reported in the January 2024 Social Services Report a new UPS (uninterruptible power supply) battery is required to be purchased to replace the old battery.

#### **Status**

Equipments purchased

DW IT Consulting service will be engaged to install the equipments at the Radio Station.

### **Commonwealth Home Support Program (CHSP)**

*The Commonwealth Home Support Program helps the frail, older people living in Hope Vale to maximise their independence whilst still being able to live in their homes. This program is funded by the Federal Government and works closely with the State Government Department of Health*

<b>We currently provide the below community services:</b> <ul style="list-style-type: none"> <li>• <b>CHSP - Commonwealth Home Support Program</b></li> <li>• <b>QCCS - Queensland Community Care Services</b></li> </ul>	<b>Hope Vale Council provides the following services to the community:</b> <ul style="list-style-type: none"> <li>• domestic assistance</li> <li>• transport</li> <li>• meals</li> <li>• personal care</li> <li>• yard maintenance</li> <li>• social support – individual</li> <li>• social support – group</li> <li>• flexible respite</li> </ul>	<b>CHSP Staff deliver services to:</b> <ul style="list-style-type: none"> <li>• CHSP Clients – 41</li> <li>• Queensland Community Support Scheme – 2</li> </ul>
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**Yard Maintenance:** An external contractor engaged to provide yard maintenance service to our CHSP clients.

### **Aged Care Hostel**

*The Aged Care Facility is regulated under the Aged Care Act 1997 and is federally funded. The Hostel is a 20 bed facility with occupancy levels fluctuating over the last 12 months. The service boasts a fantastic and dedicated team of local staff providing culturally appropriate care to residents in their own community.*

### **Resident and Respite Care**

<b>Number of residents:</b> 5	Number of respite residents: 2	Residents discharged: 0 (Respite)	Palliating residents: 3
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## **Accommodation**

### **Number of rooms used for accommodation**

- 2 x rooms utilised by Hope Vale Council Contractors on a full-time basis
- 5 x rooms being used by Residents
- 2 x modified Rooms used by Diversional Therapist
- 1 x Room used for Dialysis
- 2 x Rooms used for storage of dialysis stocks

**Engagement - *Community engagement is about the relationships, communication and interactions between community members and Hope Vale Aged Care Hostel to try to influence better outcomes.***

***Examples include communicating with community through local radio, special events such as participation in NAIDOC week events***

- **Community Engagement – Pastor Service – Engagement**

## **Indigenous Knowledge Centre**

*Indigenous Knowledge Centres (IKCs) are a Queensland public information hub and library owned and operated by Indigenous Shire Councils, with assistance provided by the Library Board of Queensland (Library Board).*

*Library Services provided by Hope Vale IKC*

- *Public access to Information Technology*
- *Free Wifi internet*
- *Public programs*
- *Family history research*
- *Preservation of materials*
- *Community language materials*
- *Children's activities such as storytelling and craft*

## **Programs and Activities**

### **Indigenous Knowledge Centre's membership for the month**

- 1 new member
- New membership has/is being currently done throughout opening times with children, youth & adults that attend IKC
- Membership drive is ongoing for community members who visit the IKC

### **Library resource currently on loan to community people**

- 0 outstanding overdue loans
- 0 current loans for January 2024
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### **Number of visitors to the centre during the month**

- 102 visitors to the centre during the month of January 2024

### **Library materials purchased during the month**

- Nil to report

Deborah Burke

Director of Social Services

19<sup>th</sup> February 2024